

Installation and Startup

How to get product help

We at AIQ Systems do our best to provide the highest quality products and customer service. If you should encounter problems while using AIQ OptionExpert, follow these steps:

1. If you are having a problem with the installation, refer to the section *Computer Equipment Needed* in this guide and check for a compatibility problem.
2. If you have successfully installed AIQ OptionExpert, consult the User Manual under the function where you are having trouble.
3. If your question is still unanswered, call AIQ product support at (775) 831-2999. Help is also available from the AIQ website (www.aiq.com) and by e-mail (aqonline@aol.com). You can access the AIQ website or send AIQ an e-mail message from the *Technical Support* screen which is available from the OptionExpert **Help** menu.



1. Before you begin

Computer equipment needed

To install and run AIQ OptionExpert, you need computer system equipment at least equivalent to the following:

- IBM (or compatible) 486 DX or better (Pentium recommended)
- Windows 95, Windows 98, or NT 4.0
- 16 megabytes Memory (32 megabytes suggested)
- At least 5 megabytes of available hard disk space
- Graphics Printer
- 28.8 baud modem
- Internet access
- Minimum screen resolution of 800 x 600

2. Installation instructions

You will find the OptionExpert installation procedure simple and straightforward.

Existing users of TradingExpert Pro 5.0

If you are a current TradingExpert user, OptionExpert installs to your existing TradingExpert Pro location and at the same time upgrades your TradingExpert 5.0 to version 5.1.

□ *Follow these basic steps to install OptionExpert for Windows 95, 98 or NT:*

1. Start Windows 95 or 98, or Windows NT.
2. Close any open applications.
3. Insert the OptionExpert CD into your CD-ROM drive (or floppy Disk 1 into your floppy drive).
4. The installation should start automatically. If not, click **Start** on the Taskbar. Then, on the menu, click **Run**.
5. A dialog box appears. In the *Open* text box, type: **X:\SETUP** (where X = letter corresponding to the CD-ROM drive or floppy drive that you are installing from). For example, if the CD-ROM drive is your D drive, type **D:\SETUP**.
6. Choose **OK**. The Setup screen will appear with the *Welcome* window displayed. After reading the message, click **Continue**.

When you have completed the installation, an OptionExpert program group is added to your Programs menu and an OptionExpert icon is added to your AIQ Main Menu bar.

If you are not a TradingExpert Pro user

□ *Follow these basic steps to install OptionExpert for Windows 95, 98 or NT:*

1. Start Windows 95 or 98, or Windows NT.
2. Close any open applications.
3. Insert the OptionExpert CD into your CD-ROM drive (or floppy Disk 1 into your floppy drive).
4. On the Taskbar, click **Start**. Then, on the menu, click **Run**.
5. A dialog box appears. In the *Open* text box, type: **X:\SETUP**

(where X = letter corresponding to the CD-ROM drive or floppy drive that you are installing from). For example, if the CD-ROM drive is your D drive, type **D:SETUP**.

6. Choose **OK**. The Setup screen will appear with the *Welcome* window displayed. After reading the message, click **Continue**.

When you have completed the installation, an OptionExpert program group is added to your Programs menu.

3. To start using OptionExpert

Installation adds an OptionExpert folder to your Programs menu. If you own TradingExpert Pro, an OptionExpert icon is added to your TradingExpert Pro main menu.

□ *To Start OptionExpert:*

- Click **Start** on your Windows taskbar and then select **Programs** from the Start menu.
- Click on the **OptionExpert** folder.
- If you own TradingExpert Pro, you can also start OptionExpert by clicking the **OptionExpert** icon on your TradingExpert Pro main menu.
- Continue by referring to Chapter I, *Summary of How to Use OptionExpert*, in this manual.

Using Online Help

OptionExpert provides Online Help to assist you in working with the program. Some of the ways you can obtain Help are:

- Click the **Help** button on the menu bar while in any application to display the Help main menu.
- In a dialog box that has a Help button, click the **Help** command button to display information about entries in the dialog box.
- Press the **F1** key to access Help for the application you are working in.

Exiting

To exit from OptionExpert

Use one of the following methods:

- Select **Exit** from the File submenu.
- Press the **Alt + F4** keys.
- Click the **Close Box** in the upper right corner of the main window.
- Click on the application icon at the left end of the title bar and select **Close** from the drop-down menu.

